



MOTORCYCLE TRANSFER PROTECTION PROGRAM MEMBERSHIP HANDBOOK

Please read this handbook carefully and keep it with your travel papers in order to fully understand the benefits and services and how to properly access them.

RULES & REGULATIONS

MOTORCYCLE TRANSFER PROTECTION PROGRAM

MEMBERSHIP ELIGIBILITY

Only residents of the United States, Canada or Mexico under the age of 75 are eligible to apply for the MedjetAssist Motorcycle Protection Program.

Motorcycle return is limited to North America (continental United States, Alaska, Canada and Mexico).

This transfer protection program provides the following benefits for members:

- Return of the motorcycle to the member's shop or dealership of choice should the member be hospitalized as an inpatient and unable to complete their trip.
- Return of the motorcycle to the member's shop or dealership of choice if the member is treated on an outpatient basis, but has sustained physical injuries that prohibit continued operation of the motorcycle. The injury must have been diagnosed by a medical physician and confirmed by the MedjetAssist Medical Department.
- Return of the motorcycle to the member's shop or dealership of choice in the event of an accident where the member is not injured, but the motorcycle is damaged and not drivable.

MOTORCYCLE TRANSFER CRITERIA

In order to receive motorcycle repatriation the member must meet one of the following criteria:

Hospitalized as an inpatient 150 miles or more from their primary residence as listed on their enrollment application and continue to meet inpatient criteria at the receiving hospital of their choice.

The member has sustained physical injuries that were treated on an outpatient basis that prohibits the member from continued operation of the motorcycle. These injuries must have been diagnosed by a medical physician.

Members must be medically stable for transfer. Assuming all other medical transfer criteria are met, members who are initially considered medically unstable for transfer to their home hospital may first be transferred to the closest appropriate medical facility for initial stabilization. After this initial stabilization, MedjetAssist will arrange continued transfer to the member's home hospital if they continue to meet medical transfer criteria.

Motorcycle repatriations are limited to one (1) transfer per membership period, per enrolled motorcycle. (Please see Transfer Restrictions/Exclusions). Due to the operational logistics, repatriation times will vary. Most motorcycle repatriations are completed within 2-4 weeks unless the motorcycle is located in remote regions of Alaska, Canada or Mexico.

All arrangements for motorcycle repatriation must be made by MedjetAssist. Since MedjetAssist is a membership program and not an insurance plan, we will not reimburse members for expenses they incur on their own.

Transfer benefits are not available to members for injuries, illnesses or conditions existing at the time of enrollment where inpatient medical care has already been scheduled or recommended by a health care provider.

To be eligible for MedjetAssist Motorcycle Transfer Protection benefits, membership must be activated prior to initial departure from registered membership home address.

RESTRICTIONS/EXCLUSIONS

The MedjetAssist motorcycle transfer protection program provides for up to \$3,500.00 USD for return of the enrolled motorcycle per membership period. Amounts over this cap will be the responsibility of the member.

Both the originating and receiving pickup and drop-off location must be reasonably accessible by ground transfer vehicle.

Motorcycle repatriation services will not be provided in cases where the member's primary admitting or outpatient diagnosis is a psychiatric disorder.

Transfer benefits will not be provided as a result of the use or abuse of alcohol or drugs (illicit or prescription), including without limitation hospitalizations for addiction, withdrawal or complications of alcohol or drug abuse.

A member traveling or living outside their home country as listed on the membership home address for an uninterrupted period in excess of 90 days is not eligible for membership benefits under the Motorcycle Program.

The motorcycle transfer benefit only applies to the affected member's motorcycle.

Members will not be eligible for MedjetAssist Motorcycle Repatriation benefits if their illness or injury is a result of or is contributed to by the following:

- Suicide or attempted suicide or intentional self injury
- A member's own criminal or felonious act
- An inpatient or outpatient psychiatric diagnosis or disorder, including but not limited to anxiety disorders

MedjetAssist reserves the right to change or amend these rules and regulations without prior notice. MedjetAssist is solely responsible for the interpretation and application of the rules and regulations communicated in this publication. All determinations by MedjetAssist shall be final and conclusive in each case. Memberships are non-transferable and non-refundable. By enrolling as a member you accept and agree to the terms and conditions of membership.

MedjetAssist, at its discretion, may monitor or electronically record communications between its employees or designated representatives and you as a member. By enrolling as a member, you specifically authorize communications involving you and to which you are a party to be recorded and utilized for quality control or other purposes.

These Rules and Regulations constitute the entire agreement between MedjetAssist and you as a member with regard to its subject matter and supersede all previous understandings and agreements, whether oral or written. These Rules and Regulations may not be altered, varied, or modified in any way except as in writing by MedjetAssist.

These Rules and Regulations are governed by the laws of the state of Alabama and any dispute between you and MedjetAssist shall be finally resolved by the Courts of the State of Alabama. MedjetAssist and its members agree to waive their right to trial by jury and agree to waive their right to punitive, exemplary, non-economic and consequential damages. MedjetAssist and its members' right to recover damages at law is limited to contractual damages only.

If you have questions or need additional information, you may contact us at:

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